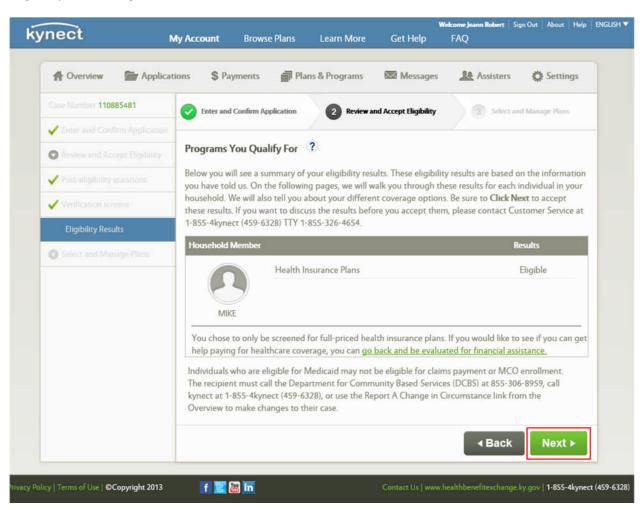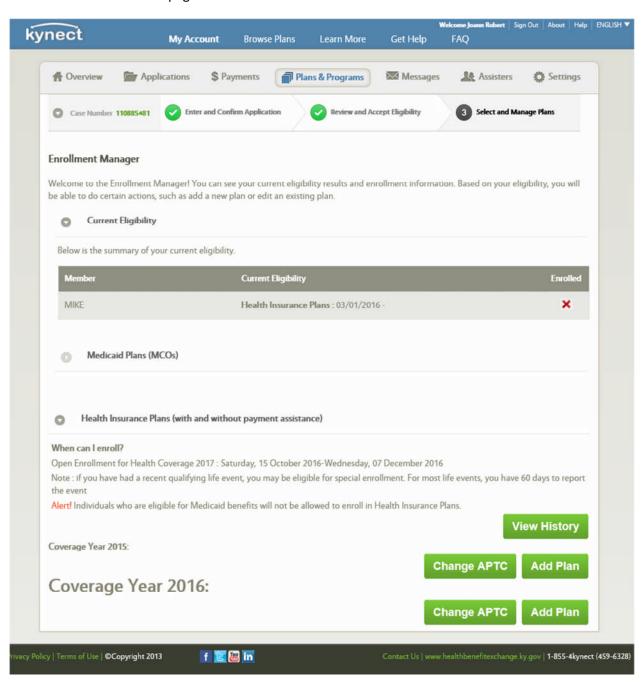Case disposition in SSP

Once a case reaches the Eligibility Results page (see below) users must click on the "Next" button in the bottom right corner to dispose the case completely before it will navigate to the Enrollment Module Home page.

If the disposition has failed for some reason, a message will display "the system was unable to finalize your eligibility results" on the Enrollment Module Home page.

Eligibility Results Page

Enrollment Module Home page

kynect

My Account   Browse Plans   Learn More   Get Help   FAQ

Welcome Joann Robert | Sign Out | About | Help | ENGLISH ▼

🏠 Overview   📁 Applications $ Payments   📑 Plans & Programs   ✉ Messages   👥 Assisters   ⚙ Settings

⊘ Case Number **110885481**   ✓ Enter and Confirm Application   ✓ Review and Accept Eligibility   ③ **Select and Manage Plans**

Enrollment Manager

Welcome to the Enrollment Manager! You can see your current eligibility results and enrollment information. Based on your eligibility, you will be able to do certain actions, such as add a new plan or edit an existing plan.

⊘   **Current Eligibility**

Below is the summary of your current eligibility.

Member	Current Eligibility	Enrolled
MIKE	Health Insurance Plans : 03/01/2016 -	✖

⊙   **Medicaid Plans (MCOs)**

⊘   **Health Insurance Plans (with and without payment assistance)**

When can I enroll?

Open Enrollment for Health Coverage 2017 : Saturday, 15 October 2016-Wednesday, 07 December 2016

Note : if you have had a recent qualifying life event, you may be eligible for special enrollment. For most life events, you have 60 days to report the event

Alert! Individuals who are eligible for Medicaid benefits will not be allowed to enroll in Health Insurance Plans.

View History

Coverage Year 2015:

Change APTC   **Add Plan**

Coverage Year 2016:

Change APTC   **Add Plan**

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Reporting a change in circumstances and case disposition

After selecting the "Report a change in circumstances" individuals must also click on the "View/Edit Enrollments" or the "Plans & Programs" tab at the top of the page on the Overview screen after the change is reported. Once either is selected the case will properly dispose and the Enrollment Module Home Page will load. If for any reason the case fails to dispose, a message will display on the Enrollment Module Home page.